



GCS Health
New Features in
GCS MedOffice v15

October 9, 2011

Overview

Version 15 of GCS MedOffice is a significant upgrade to the product for GCS Health. The main reason is that this version starts to support EDI 5010A1 837 and 835 transaction formats. In addition to EDI 5010, there are other enhancements to the product that this document elaborates on.

Feature List

Support for EDI 5010A1:

This feature is a CMS mandated enhancement. Starting January 2012, all EDI transaction between trading partners must occur in the new EDI format named 5010A. This version of the format is an improvement over the 4010 format. Most of the change is internal to the software. The significant change is that when you create a Batch in GCS MedOffice, the format of the file to be transmitted to Medicare, Medi-Cal or Blue Cross will be in the 5010A1 format. This is for the most part transparent to you as a Provider or Biller. When you receive an 835 ERN file, this file will also be in the 5010A1 format. Again, you as a Provider or Biller need not be concerned as GCS MedOffice will upload the 835 file into the system as it does now. So, as far as you as a Provider or Biller, the change is in two areas:

- Prior to January 2012, you need to ensure that you call your respective Medicare (and/or Medi-Cal) contractor and switch over to production 5010A1. In other words, you need to let them know that you are ready to send and receive EDI files in 5010A1 format.
- After you have moved to 5010A1 production, and started sending 5010A1 837 files, you will no longer receive a response file in a readable format like you used with 4010. Instead, you will receive a 999 file and 277CA file. The 999 file indicates if the file format you sent passed the level 1 edit. The 277CA is the Claim Status Response file which will indicate the status of every claim sent in that batch. You will need to know how to read the 999 and the 277CA files.

Increased the number of Diagnosis Codes:

Due to the 5010A1 changes, you can now send additional diagnosis codes for a given claim. GCS MedOffice now will support up to eight diagnosis codes in the Transaction and the Patient Case screens.

Increase in the length of the Name field:

The length of the following name fields have been increased to 65 characters:

- Practice Name
- Provider Name
- Referring Provider Name
- Submitter Name
- Facility Name

Deductible and Co-Pay fields in Payment Entry Screen:

In the Payment Entry screen, you can now enter Deductible amount and the Co-Pay amount on each payment record. After entering the values for these fields for a given payment record, the following edit will be done: **Allowed Amount = Deductible + Co-Pay + Paid.**

If for a payment record, this edit is not successful, meaning, the Allowed amount is not equal to the sum of Deductible, Co-Pay and Paid amounts, then a warning message will be displayed indicating that the edit is not successful. However, the message will not prevent the user from continuing.

Note: This logic will be applied only to new payment records that will be entered or if an existing payment record is modified. It will not apply to payment records created before this enhancement is made available in the program.

Payment Report:

In addition to the screen changes, the Payments report will also be modified to display the new fields. In this report, the Deductible and Co-Pay fields will be displayed next to the Allowed amount.

How to read the 999 and 277CA response files **(999 and 277CA Report Software)**

With 5010 EDI, CMS has also changed the way the response files are generated. In the past the response files were in a user-friendly readable format. However, the 277CA response file in 5010 is also an EDI file, making it not so easy to read.

To be able to read the 999 and the 277CA file, you can download our reporting software called GCS MedReport. This software allows you to read 999 and 277CA reports with ease. In other words, GCS MedReport displays the 999 and 277CA files in a report format. This report software is available for 7-day free trial and after that you can purchase it for a one-time price. You can purchase this software online from website www.gcshealth.com.

You can download it by clicking on <http://www.gcshealth.com/shop/download/MedReport.msi>

Click here for installation and user guide: www.gcshealth.com/GCSMedReportUserGuide.pdf

Once you have installed the software, you can open the 277CA file using this program and read the response file in a user friendly report format.

Easy Print v3.1

Since the EDI file format has changed to 5010, you will also need to install a new version of Easy Print. You can download Easy Print v3.1 from the following Medicare web site:

https://www.cms.gov/accesstodataapplication/02_medicareremiteasyprint.asp

Depending on whether you need a network version or a single user version you can download either one of them and install it. There is no cost associated with this software.